

Cati case study



Magenta Associates is a small B2B PR and communications agency. In this case study, we chat with its Office Manager, Katina Byford-Winter, on her compliance challenges and how Cati has assisted the business.

What is the nature of your compliance challenges? Do you cover more than one site?

As we're a small business with just 12 employees, we by no means have a huge FM infrastructure. We have a serviced office space in London, whereas our main office in central Brighton we manage ourselves.

What compliance related challenges were you experiencing that needed addressing?

We moved in to a new office space last year, and I found getting my head around all our statutory requirements a little bit daunting. Even though we're just in the one building, the sheer number of boxes that needed to be ticked to be legal surprised me.

I was sourcing my information from the internet and keeping track using my own records, and this was proving to be time-consuming. As an office manager, I'm incredibly busy managing multiple tasks at any given time. Adding compliance to my list would sometimes fall by the wayside in favour of other tasks.



Cati has significantly simplified our compliance management process. I don't need to worry if I've missed anything.

How has Cati helped to simplify your compliance obligations?

Cati has simplified the process greatly. Compliance by nature, I've found, needs consistent monitoring and regular checks or updates. Cati takes care of that for me, so I don't need to worry if I've missed anything. Particularly useful is the 'next three months' function, which allows me to plan ahead accordingly.

Overall, it has significantly reduced any margin for error. The fact that it's so visual is an added bonus, as I've found the user interface of the software relatively easy to get to grips with.

Has Cati saved the company time? If so, how?

The team at Cati trained me from the beginning, which helped a great deal. Once I explained our company's requirements, and the setup of our building, they advised on what elements of Cati I need and updated the software accordingly. I'm sure it has saved plenty of time.

Software like Cati is a huge help, and the team are always on hand to lend their expertise. I'd certainly recommend it.

Do you feel more confident your organisation is lawful and compliant as a result of using Cati?

Compliance is so important, and I feel safe in the knowledge that I'm doing the job as well as I can thanks to Cati. As everything is itemised, there is no chance of missing anything. For example, I would never have thought of such unique element as testing our water if it wasn't listed on Cati.

Do you have any additional remarks about Cati and the difference it has made to your business? Would you recommend it to another organisation?

If, like me, you work in a small company and compliance has fallen on you - don't panic! Software like Cati is a huge help, and the team are always on hand to lend their expertise. I'd certainly recommend it.