

Cati case study

WENSUM TRUST

The Wensum Trust is a not-for-profit sponsor of primary and secondary education, providing continuity of experience from nursery to sixth form. The Trust has the highest aspirations for all children in its academies and works tirelessly to help pupils reach their full potential. It has ten academies in total across Norfolk. In this case study, we discuss how Cati has benefited the Trust with its Estate Manager, Bob Marrison.

How did you hear about Cati?

At our regular meetings with Churchill's cleaning Account Manager, Trish Fiske, and Regional Director, Chris Harding, they mentioned the business innovation in the shape of Cati.

We were immediately interested and wanted to hear more. Following our meeting, Derek Pearce provided a demonstration of how it could work for us and it went from there!

What is the nature of your compliance challenges? Do you cover more than one site?

The biggest challenge is the complexity of managing ten schools - I can only be in one place at any one time! We wanted the simplicity of being able to upload all documents to one place on a single system; and to be able to see what is due and what has expired.

Our end goal with Cati was to prioritise effectively, allowing us to monitor our compliance levels across the entire Trust.



Cati is a simple, easy to use system that provides us with all information we need to stay compliant.

What compliance related challenges were you experiencing that needed addressing?

When you hear of statutory building compliance, first and foremost you think of fire, electric, asbestos and so on. However, there are so many more statutory obligations that can slip under the radar! Although we had the majority of the necessary compliance documentation in place, Cati ensured that we don't miss any of the lesser known requirements. This has helped us to focus our attention on guaranteeing compliance in all areas and managing it efficiently moving forward.

How has Cati helped to simplify your compliance obligations?

When schools join a trust, they all have different dates for when things are due. Managing multiple schools with multiple deadlines for multiple compliance obligations was becoming a time-consuming nightmare!

Cati has really helped us to simplify this. The RAG status reporting and automatic e-mail reminders notify us of what is due and when without us having to manually search for renewal dates in an extensive spreadsheet.

Has Cati saved the company time? If so, how?

It has saved us time by simply notifying us when something is coming up for renewal without us having to constantly check if we are compliant.

The amber warning is also useful for reminding us to get appointments booked in with our contractors in plenty of time, as they're typically very busy. It gives us a buffer should they have a longer lead time.

Cati has given us the freedom to focus our time on other activities knowing we will be notified with important information as and when required. It delivers great peace of mind that we are informed about what needs doing.

Do you have any additional remarks about Cati and the difference it has made to your business? Would you recommend it to another organisation?

We have already recommended Cati to a local Academy Trust with whom we have a good relationship.

Ultimately, we wanted a compliance system that kept us informed and helped us meet our obligations. There are a lot of systems on the market that alert users to every little development and change which, while nice to have, simple isn't required to do the job and therefore over complicates it.