



Experience the difference

27 November 2025

SiteWalk™ Pilot Scheme – Terms & Conditions

This letter sets out the terms under which Churchill Contract Services Limited ("Churchill") grants you ("Customer") participation in the SiteWalk™ Software Pilot, providing you with access to the SiteWalk™ Software ('SiteWalk').

Contract Terms

Your access to SiteWalk™ is provided as a free of charge, value-added service and forms an addendum to the cleaning services we currently deliver to your organization. This access is governed by the terms and conditions of your existing contract with us and the terms and conditions of this Addendum, which you are deemed to have accepted by participating in the SiteWalk™ Software Pilot. To the extent there is any conflict between the terms and conditions of your existing contract and the terms and conditions of the SiteWalk™ Software Pilot, the terms and conditions of the SiteWalk™ Software Pilot shall prevail.

Licensed AI Software

- Churchill grants you a non-exclusive, non-transferable, and revocable license to use SiteWalk solely for the purposes of participating in the SiteWalk™ Software Pilot.
- SiteWalk™ uses artificial intelligence services to process voice and other inputs as part of the SiteWalk™ Software Pilot.

Restrictions

- You may not use SiteWalk™ for commercial purposes other than as expressly agreed in writing by Churchill.
- You are prohibited from copying, modifying, reverse engineering, or distributing SiteWalk™.
- You will not upload any personal data (as defined in the UK General Data Protection Regulation) other than the name, email address and job title of individuals of your organisation that you have nominated to participate in the SiteWalk™ Software Pilot.
- You agree that you will be the data controller in relation to such personal data and that we will be data processor.
- No third parties are permitted access to the SiteWalk™ Software other than in accordance with our express instructions.

We're an employee owned business.

Head Office and Registered Office: First Floor, Cedar House, Parkland Square, 750a Capability Green, Luton, LU13LU.
Churchill Contract Services Limited with Company Registration Number 03762020, registered in England & Wales, with registered office: First Floor, Cedar House, Parkland Square, 750a Capability Green, Luton, LU13LU.
CCS-F-06 v6 September 2025



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Intellectual Property

- All intellectual property rights in SiteWalk™, whether pre-existing, or created during the SiteWalk™ Pilot Scheme shall vest and remain solely with Churchill and its licensors.
- You agree to grant Churchill and its licensors a perpetual transferable and royalty free licence for any data that you input into SiteWalk™.
- No rights are granted except those expressly stated in these terms.

Confidentiality

You are required to maintain strict confidentiality regarding SiteWalk™ and any associated documentation in accordance with our express instructions, and for the avoidance of doubt in no circumstances will you give access to SiteWalk™ to any company or business that operates in the commercial cleaning industry.

Term and Termination

This license begins on the date that access to SiteWalk™ is granted to you and will continue until 31 December 2025, unless Churchill provides you with written notice at Churchill's sole discretion, that access is to be extended or terminated.

Liability

SiteWalk™ is provided "as is" and without warranties. Churchill and its licensors liability in connection with your use of SiteWalk™ is excluded to the maximum extent permitted under English law, and Churchill will have no liability for any indirect or consequential losses.

Governing Law

This agreement will be governed by, and interpreted in accordance with, the laws of England and Wales and is subject to the exclusive jurisdiction of the courts of London, England.

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